

Calling Features

Dialing

- A Local Call: Dial the seven digit Number.
- Long Distance: Dial 1 + the ten digit Number.
- International: Dial 011 + Country Code + City Code + the Number.

Caller ID

Displays the name and telephone number of the incoming caller, provided they are not blocking that information. This feature requires a Caller ID-compatible telephone or display device.

Anonymous Call Rejection

Anonymous Call Rejection prevents inbound calls from callers who block the display of their Caller ID or have a non-published telephone number

To enable Anonymous Call Rejection

- Lift the handset and dial *77.
- Listen for the new dial tone and hang up.

To disable Anonymous Call Rejection

- Lift the handset and dial *87.
- Hang up.

Variable Call Forward

Variable Call Forward lets you forward all incoming calls to another number.

To enable/modify Call Forwarding

- Lift the handset and dial *72.
- Wait until you hear a new dial tone.
- Enter the phone number for the forwarding destination. Long distance numbers require 11 digits and local numbers require 7 digits.
- Wait until you hear a constant busy signal.
- Hang up.

*** When using this feature your home your CNS phone will ring once and then it will forward all other rings to your forwarding destination.

To disable Call Forwarding

- Lift the handset and dial *73.
- Wait until you hear a new dial tone.
- Hang up.

Caller ID Perm Block

Blocks display of your Caller ID for all calls.

To prevent sending your Caller ID for all calls

- Lift the handset and dial *65.
- Wait for 3 shorts beeps and then a new dial tone.
- You can either hang up or make a phone call.

To turn Caller ID Perm Block off

- Lift the handset and dial *65.
- Wait for 3 shorts beeps and then a new dial tone.
- You can either hang up or make a phone call.

Caller ID Temp Block (1 call)

Blocks display of your Caller ID (for 1 selected call only).

To prevent sending your Caller ID for a single call

- Lift the handset and dial *67.
- Wait for 3 shorts beeps and then a new dial tone.
- Dial the desired phone number.

Caller ID Temp Enable (1 call)

Allows display of your Caller ID (for 1 selected call only).

To send your Caller ID for a single call

- Lift the handset and dial *82.
- Wait for 3 shorts beeps and then a new dial tone.
- Dial the desired phone number.

Call Waiting

Allows you to put one call on hold while you answer a second one. You may then alternate between the two calls.

To toggle between calls

- Press the flash button.

Call Waiting Temp Disable

Call Waiting Temp Disable disables Call Waiting for a single call.

To temporarily cancel Call Waiting

- Lift the handset and dial *70.
- Wait for 3 shorts beeps and then a new dial tone.
- Dial the desired phone number.

Call Waiting Perm Disable

Call Waiting Perm Disable disables Call Waiting for all calls.

To temporarily cancel Call Waiting

- Lift the handset and dial *78.
- Wait for 3 shorts beeps and then a new dial tone.
- You can either hang up or make a phone call.

To turn your call waiting back on

- Lift the handset and dial *78.
- Wait for 3 shorts beeps and then a new dial tone.
- You can either hang up or make a phone call.

Return Call *69

This feature allows you to place a call to the last person that called you.

- Lift the handset and dial *69.
- The phone should then be ringing because you are now calling the last person that called you.

*** This feature will not give you the number of the last person that called you. It will only let you call that person back.

Voice Mail *83

- Lift the handset and dial *83
- At the first voice response on the line dial * again.
- This will allow you to retrieve your voice mail messages.
- To remotely access your voice mail--dial your native prefix plus 1234
- All default pin numbers are set to 1234