The Right Service

Do you love to talk on the phone or prefer to use it only when necessary? With CNS Telephone, we have the right package for you. Whether you want to talk to your neighbor next door or a loved one half way around the world, we have just what you need!

Convenience

Enjoy the convenience of receiving one monthly statement for all of your City of Moultrie services. You can keep your current phone number and use your same telephones. What could be easier?

Features

CNS Telephone offers tons of great features including Call Waiting, Caller ID and Voicemail. You can also choose between unlimited local and nationwide long distance.

Clarity and Reliability

What you've come to expect from CNS! With CNS Telephone, you don't have to sacrifice clarity, reliability or features. Our telephony modem provides superior service with up to four (4) hours of battery back up during an electrical outage.

Services

Additional jack - Initial Installation	$ 18.00
Additional jack - Separate Trip	$ 23.00
Move jack	$ 18.00

Monthly Fees

Directory Listings	
Each Additional Listing	$ 1.00
Non-Listed Telephone Number	$ 1.75
Non-Published Telephone Number	$ 1.75
Optional Features	
Voicemail	$ 5.00
Inside Wiring Maintenance	$ 3.50

Non-Recurring Fees

Customer Requested Temporary Suspension	$ 20.00
LPIC/PIC Change (Change long distance provider)	$ 5.00
Telephone Number Change	$ 10.00
Non-Listed Telephone Number Service	$ 15.00
Non-Published Telephone Number Service	$ 15.00
Directory Assistance - Each Call	$ 1.25
Unreturned telephony modem	$150.00
Changes to phone directory	$ 45.00

Service Interruptions:

CNS Telephone uses the electrical power in your home. While CNS Telephone is extremely reliable, if there is an electrical power outage, 911 calling may be interrupted if the battery backup in the associated telephony modem is not installed, fails, or is exhausted after several hours. Calls, including calls to 911/E911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or other technical problems.

CNS Phone Number Quick Reference

Customer Service	985-5400
Moultriega.net Technical Support	891-3264
After Hours Service Emergencies	800-477-6391

City of Moultrie
21 1st Avenue NE
P.O. Box 3368
Moultrie, GA 31776
(229) 985-5400

0710

985-5400

A Service of the City of Moultrie

CNS TELEPHONE

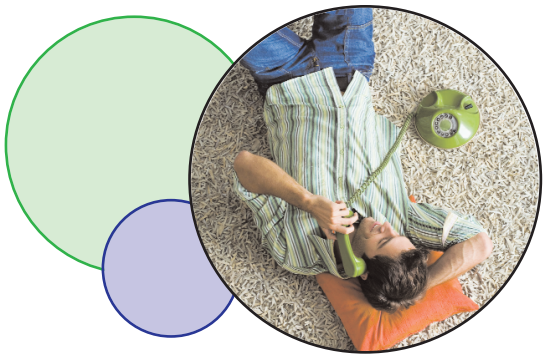
*CNS Telephone **Enhanced Plus** includes unlimited local and nationwide long distance.+ Call who you want, when you want and talk for as long as you want!*

If you have these great CNS services:	**Add CNS Telephone *Enhanced Plus* for only:**
CNS Television *and* Moultriega.net	**$29.95 per month***
CNS Television *or* Moultriega.net	**$39.95 per month***
Enhanced Plus Phone Only	**$49.95 per month***

CNS Telephone Enhanced and Enhanced Plus Packages

include all these great features:

Caller ID
Caller ID Perm Block (Toggles) *65
Caller ID Temp Enable (1 call) *82
Caller ID Temp Block (1 call) *67
Return Call *69
Variable Call Forward On *72
Variable Call Forward Off *73
Call Waiting Temp Disable (1 call) *70
Call Waiting Perm Disable (Toggles) *78
Anonymous Call Rejection On *77
Anonymous Call Rejection Off *87
Flash Three Way Call



To retrieve Voicemail, dial *83 from home or call 229-668-1234 from anywhere (enter your 10-digit mail box line number when prompted). When message starts, press * for the access menu.

+ Unlimited nationwide long distance includes up to 5000 minutes of usage per month.
* Prices do no include applicable franchise fees and taxes.

* Any change/cancellation to a phone package could result in a charge up to $45.00

CNS Telephone Residential Packages and Rates*

(Telephone service only)

CNS Telephone Basic **$13.00**
Includes Unlimited Local Calls

CNS Telephone Enhanced **$33.00**
Includes Basic Service plus Enhanced Features

CNS Telephone Basic Plus **$35.00**
Includes Basic Service plus Unlimited Nationwide Long Distance

CNS Telephone Enhanced Plus **$49.95**
Includes Basic Service plus Unlimited Nationwide Long Distance and Enhanced Features

Add Voicemail for only $5 per month!

Long Distance Rates*

(for phone packages without Unlimited Nationwide Long Distance)

Nationwide	$.05 per minute

Please call Customer Service at 985-5400 for off-shore and international rates.

* Prices do not include applicable franchise fees and taxes.