

*83 Voice Mail Setup

If you subscribe to CNS Voice Mail, follow the steps below in order to setup your CNS Voice Mail inbox.

- Dial *83 on a telephone handset that is connected to the line in which the voice mail inbox is assigned.
- At the first voice response on the line, press the * key again.
- Enter your PIN number, then press the # key. Customers who are setting up voice mail on a new account will have the default PIN number: 1234.
- There will be three options given:
 1. New messages
 2. Saved Messages
 3. Personal Settings
- To access your voice mail remotely, dial your city's number:
 - Cairo: 397-1234
 - Camilla: 330-1234
 - Moultrie: 668-1234
 - Thomasville: 236-1234
 - Pelham: 260-1234
 - Baconton: 788-1234
- Enter your 10 digit phone number when prompted.

NOTE: CNS Voice mail will store a maximum of 35 messages in a voice mailbox before it is full. At that point it will no longer store new messages until Voice Mail is accessed and messages are deleted.

By default, Voice Mail is set to answer the line it is installed on after the fourth ring.

CNS Telephone

Cairo
229-307-0332

Camilla - Pelham - Baconton
229-336-7856

Moultrie
229-985-5400

Thomasville
229-227-7001

E-mail: answers@cns-internet.com



CNS Telephone Calling Features Guide

Calling Features Quick Reference Guide

Dialing

- Local: Dial the seven digit number.
- Long Distance: Dial 1 + the ten digit number.
- International: Dial 011 + Country Code + City Code + the number.

Caller ID

Displays the name and telephone number of the incoming caller, provided the caller has not enabled Caller ID Block and the caller's phone company has the necessary equipment to send that information. This feature requires a Caller ID-compatible telephone or display device.

Anonymous Call Rejection

Anonymous Call Rejection prevents inbound calls from callers who block the display of their Caller ID or have a non-published telephone number.

To enable Anonymous Call Rejection:

- Lift the handset and dial *77.
- Listen for the new dial tone and hang up.

To disable Anonymous Call Rejection:

- Lift the handset and dial *87.
- Hang up.

Caller ID Permanent Block

Blocks display of your Caller ID for all outbound calls.

To prevent sending your Caller ID for all outbound calls:

- Lift the handset and dial *65.
- Wait for 3 short beeps and then a new dial tone.
- You can either hang up or make a phone call.

To turn off Caller ID Permanent Block:

- Lift the handset and dial *65.
- Wait for 3 short beeps and then a new dial tone.
- You can either hang up or make a phone call.

Caller ID Temporary Block (1 call)

Blocks display of your Caller ID (for a single call only).

To prevent sending your Caller ID for a single call:

- Lift the handset and dial *67.
- Wait for 3 short beeps and then a new dial tone.
- Dial the desired phone number.

Caller ID Temporary Enable (1 call)

Allows display of your Caller ID (for 1 selected call only).

To send your Caller ID for a single call:

- Lift the handset and dial *82.
- Wait for 3 short beeps and then a new dial tone.

Variable Call Forward

Variable Call Forward lets you forward all incoming calls to another number.

To enable/modify Call Forwarding:

- Lift the handset and dial *72.
- Wait until you hear a new dial tone.
- Enter the phone number for the forwarding destination.
- Long distance numbers require 11 digits and local numbers require 7 digits.
- Wait until you hear a constant busy signal.
- Hang up.

*** When using this feature, your CNS phone will ring once and then it will forward all other rings to your forwarding destination.

To disable Call Forwarding:

- Lift the handset and dial *73.
- Wait until you hear a new dial tone.
- Hang up.

Call Waiting

Allows you to put one call on hold while you answer a second one. You may then alternate between the calls.

To toggle between calls:

- Press the flash button on your handset.

Call Waiting Temporary Disable

Call Waiting Temporary Disable disables Call Waiting for a single call.

To disable Call Waiting for a single call:

- Lift the handset and dial *70.
- Wait for 3 short beeps and then a new dial tone.
- Dial the desired phone number.

Call Waiting Permanent Disable

Call Waiting Permanent Disable disables Call Waiting for all calls.

To disable Call Waiting:

- Lift the handset and dial *78.
- Wait for 3 short beeps and then a new dial tone.
- You can either hang up or make a phone call.

To turn your call waiting back on:

- Lift the handset and dial *78.
- Wait for 3 short beeps and then a new dial tone.
- You can either hang up or make a phone call.

Return Call *69

This feature allows you to place a call to the last person that called you.

- Lift the handset and dial *69.
- You are now calling the last person that called you.

*** This feature will not give you the number of the last person that called you. It will only let you call that person back.

Voice Mail

See back panel for instruction on setting up and accessing your voice mail account.

Star (*) Codes

In the event that your modem is reset, all of your star (*) codes will be reset back to their default setting; no star codes will be activated. This means that you will need to reactivate any of the previous settings you have enabled. To reactivate these features, simply follow the instructions just like you did to initially enable them the first time.

