



Ph: 229/985-1974 Fax: 229/890-5416

RESIDENTIAL

SERVICE REQUEST

(PLEASE PRINT)
EMAIL APPLICATION TO:
customerservice@moultriega.com

Account: # _____

NAME:

_____ Last First Middle Initial

SS:#

Phone: _____

Alt. Ph: # _____

Employer: _____

Work Ph: # _____

Co Applicant:

SS:#

Phone: # _____

Alt. Ph: # _____

Employer: _____

Work Ph: # _____

Authorized User: _____

Last Four Digits SS# _____

Emergency Contact: _____

Phone: # _____

(List other person/s over 18 living at this address)

Name: _____

SS:# _____

CHOOSE ONE

- Own Rent

(If renting.....Name of Owner & Phone #)

Ph. #

SERVICE REQUEST (Same day connects NOT guaranteed for applications submitted after 12:00p.m.)

- Connect service:** ELEC WATER GAS >>
- Temporary service for:** 10 DAY 30 DAY >>
- Transfer service:** (If currently have service within city.)

Date to connect: _____
Date to disconnect: _____

CSR<>WORKORDER INFORMATION

NEW SERVICE LOCATION

Address to Connect: _____

Mailing Address: _____

(If different from the location address)

TRANSFERRING FROM

Current Address: _____

Acct: # _____
Date to disconnect: _____

*\$25.00 Fee on all new service/s ~ \$25.00 FEE on all transferred or Temporary service.

____ << Initial here

BILL NOTICE OPTION

- PAPERLESS**

Please provide email address: _____

I certify that everything I have stated on this application is true to the best of my knowledge and by signature I accept responsibility for charges incurred on this account. I authorize you to check my credit and employment, and to release information regarding my credit record with the City of Moultrie. I understand that I must update credit information at your request if my financial condition changes. I also understand that tampering with a city meter is prohibited by ordinance and will be prosecuted. As partial consideration for furnished utilities, the customer agrees that the City of Moultrie's liability arising from its provision of utilities be limited to the twelve (12) month period preceding the date on which the claim is made. The customer further understands access to the utility meter is necessary and will make efforts to see that they are accessible. As per section 110-2 of City of Moultrie Code of Ordinance, any delinquent account shall be placed with a collection agency after 60 days. The utility customer shall be liable for any and ALL costs of collection incurred, including collection fees, court costs and attorney fees. In addition to late fees, administrative fees and collection costs and fees, unpaid delinquent debts will accrue at a rate of 1.5% per month.

* As a City gas customer, I acknowledge I have received information in regards to the Federal Regulations for the safety of having gas services at this location.

____ << Initial here.

Applicant Signature: _____

Date: _____

Co-App. Signature: _____

Date: _____

CSR INFO

Taken by pl _____ Date: _____ Customer credit history checked by: _____ Completed by: _____ Date: _____

ACCOUNT NAME: _____

You have established services at: _____

Account number for location: _____

Your monthly due date will be: _____

Your deposit for this account: _____

(Deposit is based on City Ordinance 110-2 which is stated below)

** After paying your bill in full on or before your due date for 12 consecutive months, your deposit will be credited to your account upon request.

** Your bill must be paid in full on or before the due date to qualify for the refund toward your account balance.

_____ **X (Initial)**

Sec. 110-2: Utility deposit required; billing; delinquent accounts; collection.

- (a.) All residential utilities customers of the city except utility customers who own and occupy the premises to which service is provided shall place a cash deposit for service in the amount of \$100.00 for electricity, \$50.00 for gas and \$10.00 for water. All industrial and commercial utilities customers of the city shall place a cash deposit for service in an amount of a at least two times the estimated monthly utility charges to such customer. Any utility customer who has an outstanding, delinquent utility bill at the time new service is requested or has had a previous outstanding delinquent utility bill which remained unpaid for 30 days or more after its due date shall be required to post a deposit equal to two times the estimated monthly utility charges to such customer at the location requested. The deposit shall be used to liquidate delinquent bills. The policy of the city is to make a refund of any unused deposit following discontinuance of service.
- (b.) All charges for utilities shall be due and payable on or before the gross date shown on the bill and if not paid on or before the date shown shall become delinquent. When any utilities customer or property owner fails to pay an account or statement for services within 60 days after its due date the unpaid balance shall accrue interest at the rate of one and one-half percent per month thereafter.
- (c.) The city manager and his designee(s) shall be authorized to place any delinquent account with a collection agency and enter into a fee agreement with said agency. The utilities customer and property owner shall be liable for all costs of collection incurred or to be incurred. In the event legal action is required to collect a delinquent account or any portion thereof, the utilities customer and property owner shall be liable for any and all court costs, costs of collection and attorneys fees incurred.
- (d.) This section shall become effective on February 1, 2006.

>>> IMPORTANT NOTICE <<<

The net bill (the original amount of the bill prior to any penalties) is due in our office by the end of the business day on the **DUE DATE**. Failure to receive your bill does not relieve you or your obligations to pay. Bills not paid by 5:00p.m. the day before cut-off will be charged an administrative fee. Payments placed in the night deposit before 5:00p.m. on the day before cut-off will be charged an administrative fee.

***** Any account not paid within 5 days of the cut-off date will be subject to closure.**

** I have read the information above and acknowledge I have received a copy: _____ **X (Initial)**